

Georgia Injury Claims Involving Delivery Robots, Scooters, and E-Bikes

How Emerging Micromobility Devices Are Creating New Legal Questions for Accident Victims

As cities across Georgia embrace new transportation technologies, streets and sidewalks are becoming increasingly crowded with dockless e-scooters, e-bikes, and even autonomous delivery robots. These devices offer convenience, speed, and a greener way to travel—but they're also introducing new risks for [pedestrians](#) and [cyclists](#). When someone is injured in an accident involving one of these devices, it's not always clear who is at fault or how to pursue compensation.

At the [Law Offices of Gary Martin Hays & Associates, P.C.](#), we're seeing more injury victims come forward with questions about this rapidly evolving area of law. Whether you were hit by a delivery robot while walking through downtown Atlanta, knocked down by a scooter rider on the sidewalk, or injured after an e-bike swerved into your path, you may have legal options.

Who's Liable If a Delivery Robot or Scooter Hits You in Georgia?

Liability depends on what caused the accident, who was operating the device (if anyone), and whether the party responsible failed to follow local or state laws. These cases typically fall under one of three categories:

- **Negligent Riders or Operators:** If a scooter or e-bike rider was behaving recklessly, such as speeding through a crosswalk or riding on the sidewalk where it's prohibited, they may be liable for any injuries caused.
- **Negligent Companies:** If the scooter, e-bike, or robot was malfunctioning due to poor maintenance, the company that owns or operates it could be held responsible.
- **Negligent Cities or Contractors:** If unsafe infrastructure contributed to the crash (like missing signage, broken sidewalks, or poor lighting), a government agency or third-party contractor could share liability.

Identifying the correct liable party is often the most complicated part of these claims. That's why it's important to investigate immediately and preserve as much evidence as possible, including photos, eyewitness contact information, and any device identification numbers.

Are Sidewalk Scooter Accidents Covered by Insurance?

In Georgia, most scooter and e-bike rentals are operated by companies like Bird and Lime. Riders typically agree to the terms of use through a smartphone app, which often includes limited liability protections for the company and requires the rider to assume risk. If a rider

hits you on the sidewalk or in a crosswalk, their personal insurance may not cover your injuries unless they have additional liability coverage.

If the rider is a minor, a parent's homeowner's or renter's insurance might apply, depending on the policy. Some auto insurance policies may also provide limited coverage in certain circumstances, depending on the specific terms. In most pedestrian or sidewalk crash cases, a [personal injury lawyer](#) can help you identify potential insurance sources and fight back against denials.

Micromobility Safety Laws in Atlanta and Across Georgia

Georgia and the City of Atlanta have passed several laws to regulate micromobility devices, including:

- **No riding scooters on sidewalks in Atlanta.** According to the [Atlanta Police Department](#), all scooter and e-bike riders must use designated bike lanes or the right-most lane of the road.
- **One person per device.** Carrying passengers on a scooter or e-bike is prohibited.
- **No cell phone use while riding.** Distractions are a leading cause of crashes, and it's illegal to operate these devices while holding a phone.
- **Devices must not block access.** After use, riders must park scooters in designated areas and avoid blocking sidewalks, doorways, crosswalks, or driveways.

Violating these laws can support a claim of negligence. If someone was injured because a scooter rider was illegally riding on the sidewalk, the rider's conduct could be considered a breach of duty under Georgia law.

What If a Delivery Robot Caused Your Injury in Georgia?

Delivery robots, officially known as "personal delivery devices," are becoming more common on Georgia's sidewalks and streets. A [state law that took effect in 2022](#) allows these robots to operate on certain public roads and sidewalks, provided they follow strict guidelines for weight, speed, safety features, and designated operating zones.

Under House Bill 1009, delivery robots in Georgia must:

- Weigh no more than 500 pounds empty and 600 pounds with cargo
- Travel no faster than 20 mph on sidewalks and only on those with at least four feet of clear path
- Emit an audible signal when approaching a person, wheelchair user, or another vehicle
- Avoid schools, hospitals, stadiums, and government buildings, where local governments can restrict their use

These robots use artificial intelligence, depth-perception cameras, and other navigation systems to avoid pedestrians and obstacles, but accidents can still happen. A robot might veer off course, fail to detect a person, or block a walkway—especially if its sensors malfunction or its programming is flawed.

If you're injured in an incident involving a delivery robot, liability could fall on:

- **The operating company**, if the robot was not properly maintained or malfunctioned due to faulty programming
- **A third-party contractor**, if an outside party was responsible for repairs or operations
- **A city or county**, if a dangerous sidewalk condition contributed to the crash or if a local ordinance was violated

Because these devices collect and transmit data, it's important to preserve evidence after an incident. That may include video footage, sensor logs, maintenance records, and trip history. Legal claims involving delivery robots are an evolving area in Georgia law and often require investigation by a personal injury attorney with experience in emerging transportation technology.

As these machines become more common, so will the injuries and legal questions they bring. If a delivery robot caused you harm, don't assume you're out of options. You may be entitled to compensation.

What to Do After an Injury Involving a Scooter, E-Bike, or Delivery Robot

If you're injured in an accident involving one of these devices, here's what to do:

- 1. Seek medical care immediately.** Even if your injuries seem minor, some symptoms may worsen over time.
- 2. Document the scene.** Take photos of the scooter, e-bike, or delivery robot, and note any identifying markings or serial numbers that may be visible.
- 3. Get witness information.** Other pedestrians or bystanders may have seen the incident unfold.
- 4. Report the incident.** Contact the police and request a report. Also, file a report with the device operator if known.
- 5. Do not accept a quick settlement.** Some companies may offer vouchers or small payouts in exchange for waiving legal rights. Always speak with an attorney first.

Challenges in Proving Fault in Micromobility Cases

Injuries involving scooters, e-bikes, or delivery robots present unique legal hurdles:

Anonymous Riders

Many devices can be picked up and dropped off without formal identification, making it difficult to locate the person responsible for the accident.

Limited Insurance Coverage

Many scooter companies disclaim liability and do not offer coverage to third parties.

Data Access Issues

Important information, such as GPS logs, trip history, or malfunction data, may be controlled by the device operator and can be difficult to obtain without legal action.

Despite these challenges, our legal team at Gary Martin Hays & Associates has the tools and knowledge to pursue these complex claims and demand accountability for our clients.

What Types of Injuries Are Common in These Accidents?

Pedestrian and cyclist injuries involving micromobility devices can be severe. Common injuries include:

- Broken bones or fractures
- [Concussions](#) and traumatic brain injuries
- Spinal cord damage
- Lacerations and abrasions
- Facial injuries from falls or impacts

Even low-speed collisions can lead to serious harm, especially for children, seniors, and those with mobility impairments.

Legal Options for Victims Injured by Micromobility Devices

If your injury was caused by someone else's negligence—whether it was a reckless rider, a malfunctioning device, or a city's failure to maintain safe infrastructure—you may be eligible to file a personal injury claim. These claims can seek compensation for:

- Medical bills and future treatment
- Lost income and reduced earning capacity
- Pain and suffering
- Permanent disability or disfigurement

In fatal cases, surviving family members may be able to pursue a [wrongful death claim](#) under Georgia law.

Serving Injury Victims Across Georgia

With offices in Atlanta, Duluth, Lithonia, College Park, Gainesville, Marietta, Jonesboro, and Conyers, the Law Offices of Gary Martin Hays & Associates is proud to represent pedestrians, cyclists, and other injury victims across the state. We know how to hold micromobility companies, riders, and government agencies accountable when their negligence leads to serious harm.

If a scooter, e-bike, or delivery robot caused your injury, we can help you demand accountability and pursue full compensation. [Contact us today](#) for a free consultation. It costs you nothing to find out if you have a valid claim, and we only get paid if we win your case.